

Core Humanitarian Standard on Quality and Accountability (CHS) training interventions for Sphere trainers
Location : Madrid by Remote
20 of January 2021



La CHS como norma

- Basada en **cuatro principios humanitarios**
- **Nueve Compromisos y criterios de calidad** acompañantes
- **Acciones clave:** orientación para el personal
- **Responsabilidad de la organización:** políticas y procedimientos subyacentes
- **Notas de orientación:** ejemplos e información adicional
- **Preguntas de orientación (versión en línea)**



QUALITY. ACCOUNTABILITY. PEOPLE MANAGEMENT

Background trainer: International consultant, CHS Alliance official trainer, Senior in MEAL (Monitoring, Evaluation, Accountability and Learning) and Theory of change. Geoffrey Guimberteau is expert in the theme of accountability and the quality of humanitarian action and international cooperation through a consultative and participatory approach of communities, public and private actors and multidisciplinary teams. Official trainer of CHS Alliance on the Core humanitarian standard on quality and accountability, he holds a Masters in International Relations and African Studies obtained in 2018 in Madrid. He has a long operational experience in particular as Emergency Coordinator of the consortium with AVSI / Search For Common Ground in charge of RRMP6 (Rapid Response to Population in Movements) & ARCC3 (Alternative Responses for Communities in Crisis) programs on intervention sectors of Education, Protection, Cash, NFI. On the Cash ARCC3 program, it implemented an innovative and participatory approach to establish vulnerability criteria and a selection of beneficiaries by the community itself. As Emergency Coordinator, he managed programs based on a transversal approach of accountability & mechanisms complaints for improving flexibility and learning. This strong interest in accountability naturally led him to be trained by CHS Alliance in Dakar in 2017, and later, to co-facilitate the training of CHS ALLIANCE trainers for humanitarian actors in North Kivu in the Democratic Republic of Congo. This training of trainers was followed by the organization and facilitation of a strategic workshop for UNICEF North Kivu on the analysis and recommendations of the various accountability activities including the complaints management mechanism.

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Participation:

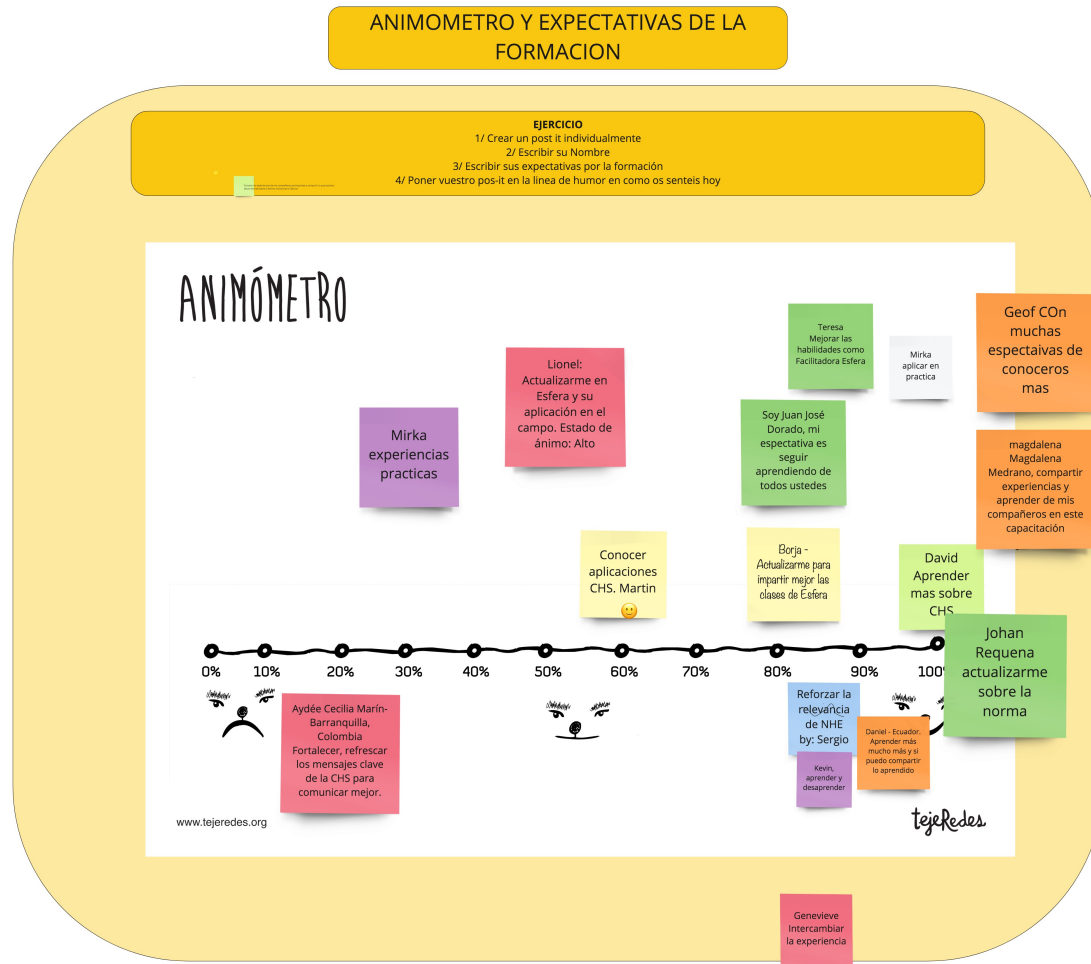
Name	Last	Job	Organisation	Country
Martin	Villarroel	Ingeniero Agronomo	Punto focal Red Esfera	BO
Magdalena	Medrano	Ingeniero agronomo		BO
Daniel	Arteaga	Ingeniero Estratego		ECuador
Mirka	Hraste	Lic. Trabajo Social Independiente		PY
Teresa	Marroquin	Disaster Risk Management		GT
Kevin	Quelal	Security technician		Ecuador
Johan	Requena	Independiente		CO
Lionel	Morales	Ingeniero		GT
Borja	Santos	Executive Director		ES
Sergio	Alvarez	Director Oficina		PE
henry	Diaz Rodriguez	Professor Researcher		CO
David Gerardo	Ovalle Herrera	Consultor Independente		GT
Juan José	Dorado J.	Presidente		BO
Aydee Cecilia	Marin Pallares	Consultora Independiente		
Alejandro	Castañeda	Responsable de Proteccion	Care Colombia	CO

Goals/learning objectives:

1. Get the essential elements of the CHS Alliance (history, structure, content) .
2. Provide examples of using the CHS in conjunction with the Sphere technical chapters .
3. Explain how CHS can help achieve better community engagement planning, design, and monitoring strategies .
4. Give examples from other Sphere trainers on CHS training.

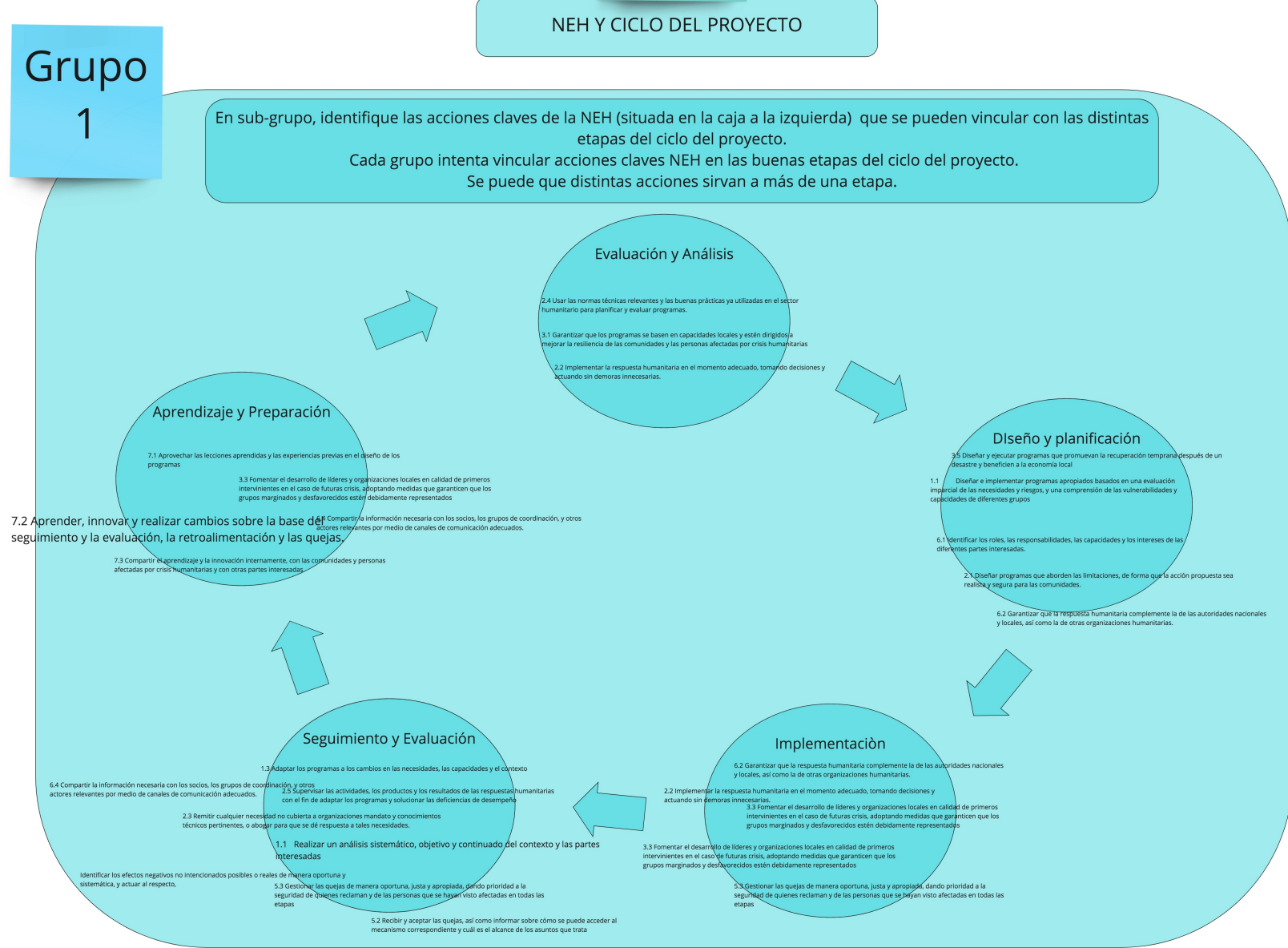
Agenda:

1. Presentation through “animometro” dynamic :
 - a. Introduce each participant based on their feeling at the beginning of the training



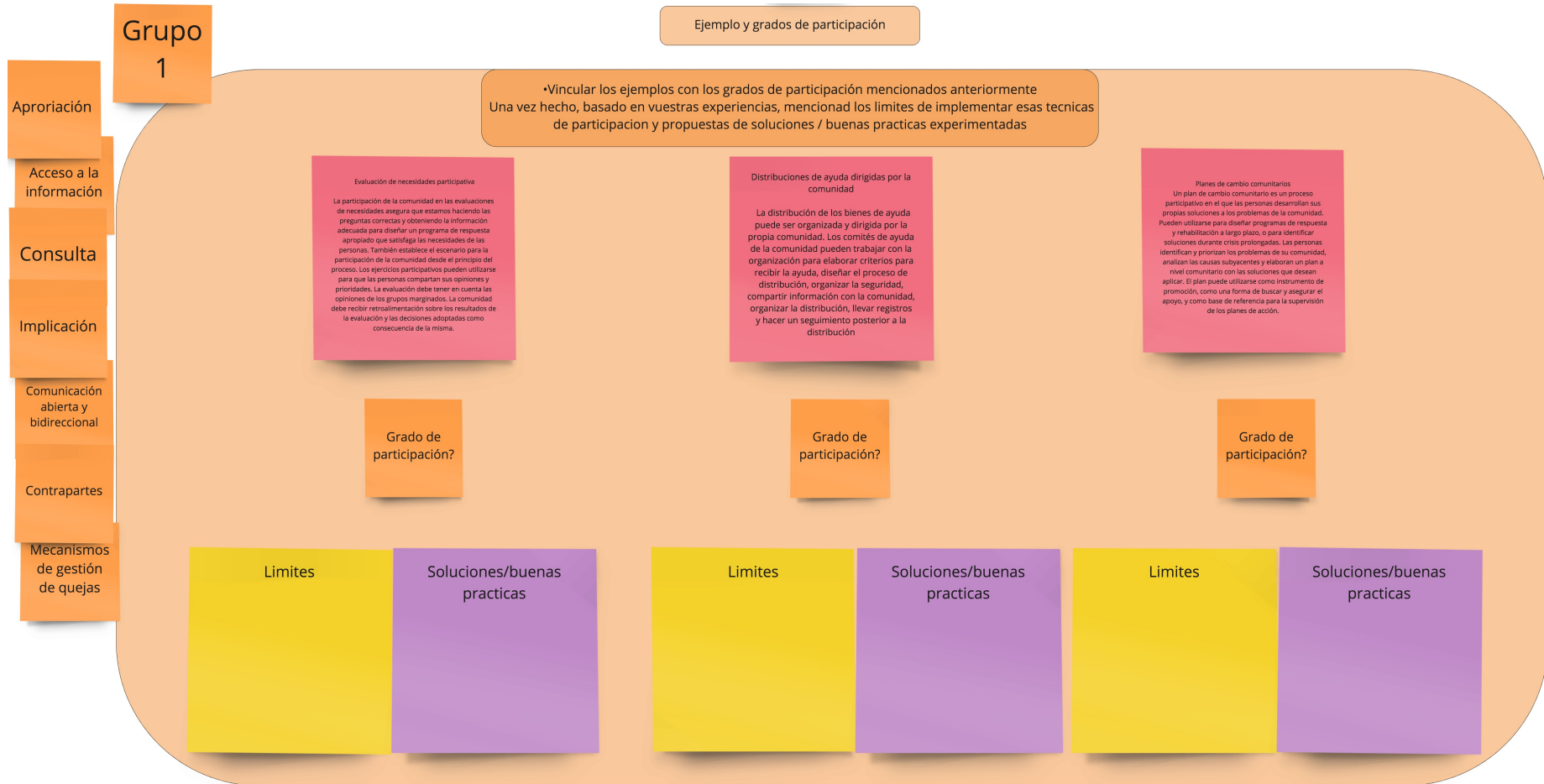
4. CHS in the project cycle : PPT presentation and exercise on MIRO

a. CHS is included in every step of the project



5. Focus on the community participation : PPT presentation and Exercise on MIRO (Couldn't be done for time managing)

- a. Community participation is the main key of the CHS
- b. Assimilate different ways of the comunitiy participation



- 6. Best practices / Questions & Answer
 - a. Share best practices in quality & accountability activities
- 7. Feedback
- 8. Closing

Summarised participant survey results:

Participants was satisfied of the training. For them, was a good “refresh” of the CHS. Some of them mentioned that after training the CHS was clearer after the training, more easy to connect with the technical chapter but most important understable to apply it in their practice. It was also a good opportunity to reconnect between them and shared best practices and lesson learnt. Indeed, participants knew each other previous works or training as Sphere trainers.

**Que tal vuestra experiencia durante esta formación?
Frases o palabras a destino de los capacitadores**

David Ovalle, Excelente capacitacion gracias por el trabajo bien hecho, es muy importante considerar estos temas y sobre todo institucionalizarlos, en 2005 en una comunidad que fue afectada por un deslizamiento, dentro de la ayuda enviada llego mucha ropa, jeans y playeras mayoritariamente, el problema fue que no se consulto a la poblacion, y ellos solo usaban traje tipico por lo que la ayuda basicamente se perdio por eso es importante que tomemos en cuenta a la poblacion afectada. Dios los bendiga.

Se me aclararon varias dudas y se consolidaron conocimientos

Daniel

Felicitaciones

Muchas gracias, excelente la propuesta pedagógica y la participación de todos y todas, para creer en la experiencia. Plenamente satisfecha y agradecida por la oportunidad

Mirka

Johan: Ojala se repita la experiencia, de encontrar de nuevo con los colegas.

Excelente la experiencia.

Excelente capacitación, muchas gracias por el apoyo que gusto conocerlos a algunos y saludar a viejos amigos, un abrazo y estamos en contacto, Atte David Ovalle, Guatemala

Ha sido un evento muy especial para iniciar la formación humanitaria del 2021. Gracias a los colegas que comparten sus experiencias en otras áreas.